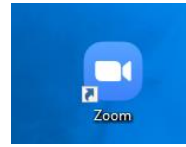
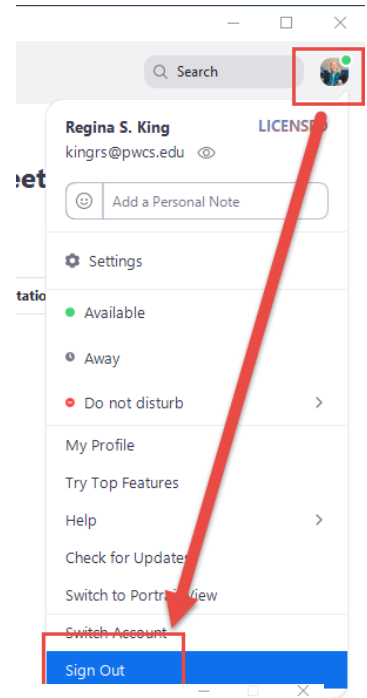
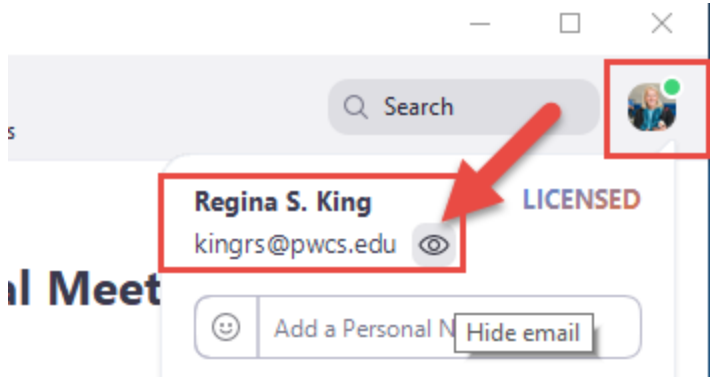


Fix Your Zoom Issues



1. Click on the Zoom app shortcut on your desktop.
2. Click on your profile in the top right. The student should see their:
 - a. name
 - b. PWCS email



3. If you do not see this, then you must Log out of the app and sign back into the Zoom app **on your desktop**.
4. Click on Sign in
5. Click Sign in with SSO.

Zoom Cloud Meetings

Sign In

Enter your email

Enter your password [Forgot?](#)

Keep me signed in

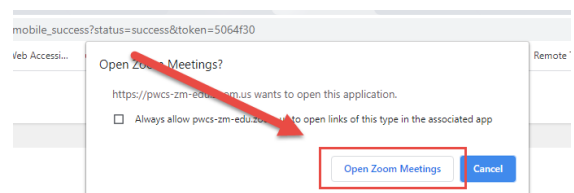
or

6. Type in pwcs-zm-edu if it isn't already there and click Continue.
7. Then type in your student email (XXXXX@pwcs-edu.org) and password.

Sign In with SSO

pwcs-zm-edu .ZOOM.US

8. If you see this message, click on Open Zoom Meeting.



Sign in with SSO

Click Open Zoom Meetings on the dialog shown by your browser. If you don't see a dialog, click Launch Zoom below.

Next, log into Canvas and go to the Zoom session with your teacher, Encore teacher, or any other teachers. This should resolve any Zoom issues with your account.

Update Your Zoom App

To check if your Zoom app is up to date follow these steps:

1. Open the Zoom app on your desktop.
2. Go to your profile in the upper right corner and click to reveal a drop down menu.
3. Select Check for Updates
4. The update will start automatically and you will see a blue line move across the bottom of the window.
5. When the update is finished, click on Update.
6. Lastly, Windows will finish the update.

